

Effective May 1, 2023, the following international outbound calling rates change. There are both increases and decreases in the outbound calling rates.

All the outbound calling rates are available in the [Genesys Cloud Voice pricing](#) article in the Genesys Cloud Resource Center.

Pricing Destination	NEW	Change
Afghanistan	\$ 0.2800	Increase
Afghanistan Mobile	\$ 0.2550	Increase
Albania	\$ 0.2490	Increase
Albania Tirane	\$ 0.2490	Increase
Algeria	\$ 0.1030	Increase
Algeria mobile	\$ 0.8000	Increase
American Samoa	\$ 0.0750	Increase
American Samoa Mobile	\$ 0.0750	Increase
Andorra	\$ 0.0420	Increase
Andorra mobile	\$ 0.2900	Increase
Angola	\$ 0.3260	Increase
Angola Mobile	\$ 0.3260	Increase
Anguilla	\$ 0.3490	Increase
Anguilla Mobile	\$ 0.4250	Increase
Antarctica	\$ 3.0000	Increase
Antigua & Barbuda	\$ 0.3830	Increase
Antigua & Barbuda Mobile	\$ 0.3870	Increase
Argentina mobile	\$ 0.2100	Decrease
Armenia	\$ 0.2730	Increase
Armenia Mobile	\$ 0.4300	Increase
Aruba	\$ 0.3690	Increase
Aruba Mobile	\$ 0.4440	Increase
Australia Mobile	\$ 0.0585	Decrease
Austria	\$ 0.0400	Increase
Austria mobile	\$ 0.1400	Decrease
Azerbaijan	\$ 0.2980	Increase
Azerbaijan Mobile	\$ 0.4180	Increase
Bahrain	\$ 0.1580	Increase
Bahrain Mobile	\$ 0.1800	Increase
Bangladesh	\$ 0.0330	Decrease
bangladesh mobile	\$ 0.0640	Increase
Barbados	\$ 0.2080	Decrease
Barbados Mobile	\$ 0.5000	Increase
Belarus	\$ 0.6710	Increase
Belarus Mobile	\$ 0.6720	Increase
Belgium	\$ 0.1170	Increase
Belgium Mobile	\$ 0.4200	Increase
Belize	\$ 0.3910	Increase
Belize Mobile	\$ 0.3730	Increase
Benin	\$ 0.3950	Increase
Benin Mobile	\$ 0.4160	Increase
Bermuda mobile	\$ 0.0700	Increase
Bhutan	\$ 0.0950	Increase

Bhutan Mobile	\$ 0.0950	Increase
Bolivia	\$ 0.1920	Increase
Bolivia Cities	\$ 0.1920	Increase
Bolivia Rural	\$ 0.1920	Increase
Bosnia & Herzegovina	\$ 0.3250	Increase
Bosnia & Herzegovina Mobile	\$ 0.6760	Increase
Botswana	\$ 0.2270	Increase
Botswana Mobile	\$ 0.3430	Increase
Brazil mobile	\$ 0.1650	Decrease
British Virgin Islands	\$ 0.3750	Increase
British Virgin Islands Mobile	\$ 0.6700	Increase
Brunei	\$ 0.0530	Increase
Brunei Mobile	\$ 0.0530	Increase
Burkina Faso	\$ 0.7350	Increase
Burkina Faso Mobile	\$ 0.7890	Increase
Burundi	\$ 0.9090	Increase
Burundi Mobile	\$ 0.9090	Increase
Cambodia	\$ 0.1010	Increase
cambodia mobile	\$ 0.0710	Decrease
Cameroon	\$ 0.4620	Increase
Cameroon Mobile	\$ 0.5220	Increase
Cape Verde	\$ 0.1980	Decrease
Cape Verde Mobile	\$ 0.4750	Increase
Cayman Islands	\$ 0.2190	Increase
Cayman Islands Mobile	\$ 0.3260	Increase
Central African Republic	\$ 1.0930	Increase
Central African Republic Mobile	\$ 1.1130	Increase
Chad	\$ 0.9350	Increase
Chad Mobile	\$ 0.9710	Increase
Chile mobile	\$ 0.0495	Decrease
Chile Rural	\$ 1.0210	Increase
China	\$ 0.1130	Increase
China mobile	\$ 0.1130	Increase
Colombia	\$ 0.0460	Decrease
Colombia Cities	\$ 0.0460	Decrease
Colombia mobile	\$ 0.0280	Decrease
Comoros	\$ 0.9930	Increase
Comoros Mobile	\$ 1.1840	Increase
Congo	\$ 1.0440	Increase
Congo Dem. Rep.	\$ 1.0440	Increase
Congo Dem. Rep. Mobile	\$ 0.7780	Increase
Congo Mobile	\$ 0.9900	Increase
Cook Islands	\$ 2.3420	Increase
Cook Islands Mobile	\$ 2.3420	Increase
Costa Rica	\$ 0.0270	Decrease
Costa Rica Mobile	\$ 0.0640	Decrease
Cuba	\$ 1.2390	Increase

Cuba Mobile	\$ 1.2450	Increase
Cyprus	\$ 0.0980	Decrease
Cyprus Mobile	\$ 0.1170	Increase
Cyprus NGN	\$ 0.0980	Decrease
Denmark mobile	\$ 0.1250	Increase
Diego Garcia	\$ 3.2010	Increase
Djibouti	\$ 0.5600	Increase
Djibouti Mobile	\$ 0.5630	Increase
Dominica	\$ 0.3720	Increase
Dominica Mobile	\$ 0.3920	Increase
Dominican Republic	\$ 0.1020	Decrease
Dominican Republic Mobile	\$ 0.1300	Decrease
East Timor	\$ 1.4010	Increase
East Timor Mobile	\$ 1.4010	Increase
Ecuador	\$ 0.1700	Increase
Ecuador ETAPA	\$ 0.1710	Increase
Egypt	\$ 0.1170	Increase
Egypt Mobile	\$ 0.1540	Increase
El Salvador	\$ 0.2360	Increase
El Salvador Mobile	\$ 0.2350	Decrease
Equatorial Guinea	\$ 0.7890	Increase
Equatorial Guinea Mobile	\$ 0.8000	Increase
Eritrea	\$ 0.3600	Increase
Eritrea Mobile	\$ 0.3600	Increase
Estonia	\$ 0.1570	Increase
estonia mobile	\$ 1.0200	Increase
Ethiopia	\$ 0.4280	Increase
Ethiopia Mobile	\$ 0.3070	Increase
Falkland Islands	\$ 3.8860	Increase
Faroe Islands	\$ 0.0970	Increase
Faroe Islands Mobile	\$ 0.0340	Increase
Fiji Islands Mobile	\$ 0.4430	Increase
Finland	\$ 0.1390	Increase
finland mobile	\$ 0.1800	Increase
France	\$ 0.0470	Increase
France Mobile	\$ 0.1070	Increase
France NGN	\$ 0.1380	Increase
French Guiana	\$ 0.0220	Increase
French Guiana Mobile	\$ 0.2540	Increase
French Polynesia	\$ 0.3120	Increase
French Polynesia Mobile	\$ 0.4130	Increase
Gabon	\$ 1.6620	Increase
Gabon Mobile	\$ 1.4570	Increase
Gambia	\$ 1.2800	Increase
Gambia Mobile	\$ 1.2570	Increase
Georgia	\$ 0.3460	Increase
Georgia Mobile	\$ 0.3700	Decrease

Germany Mobile	\$ 0.1400	Increase
Ghana	\$ 0.4370	Increase
Ghana Mobile	\$ 0.3840	Increase
Gibraltar	\$ 0.0530	Increase
Gibraltar Mobile	\$ 0.2000	Increase
Global Mobile Ellipso	\$ 11.8320	Increase
Global Mobile Globalstar	\$ 6.7040	Increase
Global Mobile Iridium	\$ 8.4810	Increase
Global Mobile Other	\$ 12.1800	Increase
Greece	\$ 0.0460	Decrease
Greece mobile	\$ 0.0700	Decrease
Greenland	\$ 0.7190	Increase
Greenland Mobile	\$ 0.7480	Increase
Grenada	\$ 0.3750	Increase
Grenada mobile	\$ 0.4630	Increase
Guadeloupe	\$ 0.0250	Increase
Guadeloupe mobile	\$ 0.1190	Increase
Guadeloupe Mobile Digicel	\$ 0.1190	Increase
Guinea	\$ 1.1140	Increase
Guinea Mobile	\$ 0.5310	Increase
Guinea-Bissau	\$ 1.1910	Increase
Guinea-Bissau Mobile	\$ 1.1910	Increase
Guyana	\$ 0.4060	Increase
Guyana Mobile	\$ 0.3020	Increase
Guyana Mobile Digicel	\$ 0.3680	Increase
Haiti	\$ 1.3490	Increase
Honduras	\$ 0.1850	Increase
Honduras Mobile	\$ 0.2070	Decrease
Hong Kong	\$ 0.0320	Increase
Hong Kong Mobile	\$ 0.0675	Increase
Hungary	\$ 0.0770	Increase
Hungary mobile	\$ 0.0780	Increase
Iceland	\$ 0.0255	Increase
Iceland mobile	\$ 0.0270	Decrease
Indonesia	\$ 0.0530	Increase
Indonesia mobile	\$ 0.0560	Increase
Intl Networks 882 DTAG	\$ 15.0800	Increase
Intl Networks 882 ELLIPSO	\$ 15.0800	Increase
Intl Networks 882 EMSAT	\$ 15.0800	Increase
Intl Networks 882 GNS	\$ 16.9220	Increase
Intl Networks 882 INTERMATICA	\$ 15.0800	Increase
Intl Networks 882 JASPER	\$ 15.0800	Increase
Intl Networks 882 Jersey Telecom	\$ 16.9220	Increase
Intl Networks 882 MARITIME	\$ 15.0800	Increase
Intl Networks 882 ORATION	\$ 16.9220	Increase
Intl Networks 882 OTHER	\$ 15.0800	Increase
Intl Networks 882 THURAYA	\$ 15.0800	Increase

Intl Networks 882 VODAFONE	\$ 15.0800	Increase
Intl Networks 883 OTHER	\$ 15.0800	Increase
Intl Networks 883 VOXBONE	\$ 15.0800	Increase
Iran	\$ 0.2560	Increase
Iran Mobile	\$ 0.2650	Increase
Iraq	\$ 0.2540	Increase
Iraq Mobile	\$ 0.2590	Increase
Ireland Universal Access	\$ 0.2630	Increase
Israel	\$ 0.0170	Increase
Italy mobile	\$ 0.1220	Increase
Ivory Coast	\$ 0.5670	Increase
Ivory Coast Mobile	\$ 0.6690	Increase
Jamaica	\$ 0.3240	Increase
Jamaica Mobile	\$ 0.3350	Increase
Japan	\$ 0.0230	Decrease
Japan mobile	\$ 0.0940	Increase
Japan Tokyo	\$ 0.0230	Decrease
Jordan	\$ 0.2380	Increase
Jordan Mobile	\$ 0.2410	Increase
Kazakhstan	\$ 0.2750	Increase
Kazakhstan Mobile	\$ 0.2380	Increase
Kenya	\$ 0.3240	Increase
Kenya Mobile	\$ 0.2950	Increase
Kiribati	\$ 3.2090	Increase
Kiribati Mobile	\$ 3.0180	Increase
Korea North	\$ 1.8620	Increase
Korea North Mobile	\$ 1.8670	Increase
Korea South	\$ 0.0190	Increase
Kosovo	\$ 0.4660	Increase
Kosovo Mobile	\$ 0.7950	Increase
Kuwait mobile	\$ 0.0590	Decrease
Kyrgyzstan	\$ 0.3010	Increase
Kyrgyzstan Mobile	\$ 0.5520	Increase
Laos	\$ 0.1018	Increase
Latvia	\$ 0.5950	Increase
Latvia Mobile	\$ 0.4940	Increase
Lebanon	\$ 0.1430	Increase
Lebanon Mobile	\$ 0.2190	Increase
Lesotho	\$ 0.6590	Increase
Lesotho Mobile	\$ 1.0200	Increase
Liberia	\$ 0.8240	Increase
Liberia Mobile	\$ 0.6980	Increase
Libya	\$ 0.5790	Increase
Libya Mobile	\$ 0.5160	Increase
Liechtenstein	\$ 0.2030	Increase
Liechtenstein Mobile	\$ 0.8170	Increase
Liechtenstein Special Services	\$ 0.2030	Increase

Lithuania Mobile	\$ 0.6020	Increase
Luxembourg	\$ 0.3130	Increase
Luxembourg Mobile	\$ 0.2440	Increase
Macau	\$ 0.1600	Increase
Macau - Mobile	\$ 0.1600	Increase
Macedonia	\$ 0.4270	Increase
Macedonia Mobile	\$ 0.6280	Increase
Madagascar	\$ 1.0690	Increase
Madagascar Mobile	\$ 1.1590	Increase
Malawi	\$ 0.7290	Increase
Malawi Mobile	\$ 0.7600	Increase
Malaysia	\$ 0.0900	Increase
Malaysia mobile	\$ 0.0900	Increase
Maldives	\$ 1.5150	Increase
Maldives Mobile	\$ 1.4910	Increase
Mali	\$ 0.6000	Increase
Mali Mobile	\$ 0.6000	Increase
Malta	\$ 0.2740	Increase
Malta Mobile	\$ 0.2740	Increase
Marshall Islands	\$ 0.4010	Increase
Martinique	\$ 0.0480	Increase
Martinique Mobile	\$ 0.1030	Increase
Martinique Mobile Digicel	\$ 0.3340	Increase
Martinique Mobile Other	\$ 0.3340	Increase
Mauritania	\$ 0.8600	Increase
Mauritania Mobile	\$ 0.8920	Increase
Mauritius	\$ 0.2190	Increase
Mauritius Mobile	\$ 0.2090	Increase
Micronesia	\$ 0.9770	Increase
Moldova	\$ 0.4600	Increase
Moldova Mobile	\$ 0.5110	Increase
Monaco	\$ 0.1220	Increase
Monaco Mobile	\$ 0.5730	Increase
Mongolia	\$ 0.0240	Decrease
mongolia mobile	\$ 0.4040	Increase
Montenegro	\$ 0.4700	Increase
Montenegro Mobile	\$ 0.8250	Increase
Montserrat	\$ 0.6430	Increase
Montserrat mobile	\$ 0.3920	Increase
Morocco	\$ 0.3420	Increase
Morocco Mobile	\$ 0.8170	Increase
Mozambique	\$ 0.3660	Increase
Mozambique Mobile	\$ 0.7840	Increase
Myanmar	\$ 0.4050	Increase
Myanmar Mobile	\$ 0.2450	Decrease
Namibia	\$ 0.1350	Increase
Namibia Mobile	\$ 0.1770	Increase

Nauru Islands	\$ 3.4020	Increase
Nauru Islands Mobile	\$ 3.4020	Increase
Nepal	\$ 0.1900	Increase
Nepal Mobile	\$ 0.1900	Increase
Netherlands	\$ 0.1680	Increase
Netherlands mobile	\$ 0.2410	Increase
New Caledonia	\$ 0.5590	Increase
New Zealand	\$ 0.0190	Increase
New Zealand Mobile	\$ 0.0500	Increase
Nicaragua	\$ 0.2140	Increase
Nicaragua Mobile	\$ 0.3730	Increase
Niger	\$ 0.5900	Increase
Niger Mobile	\$ 0.4700	Increase
Nigeria	\$ 0.1810	Increase
Nigeria Mobile	\$ 0.1710	Increase
Niue Islands Mobile	\$ 4.4230	Increase
Norfolk Islands	\$ 3.3620	Increase
Northern Mariana Islands	\$ 0.1100	Increase
Norway	\$ 0.0600	Increase
Norway mobile	\$ 0.0600	Decrease
Oman	\$ 0.2580	Increase
Oman Mobile	\$ 0.3490	Increase
Pakistan	\$ 0.0640	Increase
Pakistan Mobile	\$ 0.0590	Increase
Palau	\$ 0.4790	Increase
Palestine	\$ 0.3070	Increase
Palestine mobile	\$ 0.3080	Increase
Panama	\$ 0.0440	Decrease
Panama mobile	\$ 0.1390	Decrease
Papua New Guinea	\$ 1.9870	Increase
Papua New Guinea Mobile	\$ 2.0590	Increase
Paraguay	\$ 0.0690	Increase
Peru	\$ 0.0190	Increase
Peru Lima	\$ 0.0190	Increase
Peru mobile	\$ 0.0450	Increase
Peru Rural	\$ 0.4230	Increase
Philippines	\$ 0.1599	Increase
Poland	\$ 0.0650	Increase
Poland Other	\$ 0.0750	Increase
Portugal mobile	\$ 0.5150	Increase
Qatar	\$ 0.2600	Increase
Qatar Mobile	\$ 0.3110	Increase
Reunion Islands	\$ 0.2610	Increase
Reunion Islands Mobile	\$ 0.6140	Increase
Romania	\$ 0.0260	Increase
Romania mobile	\$ 0.0700	Increase
Russia	\$ 0.1390	Increase

Russia Fixed	\$ 0.0380	Increase
Russia Mobile	\$ 0.2960	Increase
Rwanda	\$ 0.5570	Increase
Rwanda Mobile	\$ 0.4860	Increase
Samoa	\$ 2.5340	Increase
Samoa Mobile	\$ 1.8010	Increase
san marino	\$ 0.0690	Increase
San Marino Mobile	\$ 0.5070	Increase
Sao Tome & Principe	\$ 2.2340	Increase
Sao Tome & Principe Mobile	\$ 1.8360	Increase
Saudi Arabia	\$ 0.4500	Increase
Saudi Arabia Mobile	\$ 0.4500	Increase
Senegal	\$ 0.5550	Increase
Senegal Mobile	\$ 0.6000	Increase
Serbia Mobile	\$ 0.6440	Increase
Seychelles	\$ 1.3720	Increase
Seychelles Mobile	\$ 1.3720	Increase
Sierra Leone	\$ 0.8650	Increase
Sierra Leone Mobile	\$ 0.8520	Increase
Slovakia Mobile	\$ 0.1410	Increase
Slovenia	\$ 0.2250	Increase
Solomon Islands	\$ 2.4400	Increase
Solomon Islands Mobile	\$ 2.4400	Increase
somalia	\$ 1.1330	Increase
Somalia Mobile	\$ 1.0050	Increase
South Africa	\$ 0.2200	Increase
South Africa Mobile	\$ 0.2200	Increase
South Sudan	\$ 0.7510	Increase
South Sudan MOBILE	\$ 0.7510	Increase
Spain	\$ 0.0630	Increase
Spain mobile	\$ 0.1420	Increase
Spain NGN	\$ 0.1420	Increase
Sri Lanka	\$ 0.2440	Increase
Sri Lanka mobile	\$ 0.2280	Increase
Sri Lanka Mobile Other	\$ 0.2440	Increase
Sri Lanka SLT	\$ 0.2440	Increase
St Helena	\$ 3.6980	Increase
St Kitts & Nevis	\$ 0.5810	Increase
St IUCIA	\$ 0.4890	Increase
St Pierre & Miquelon	\$ 1.0280	Increase
St Pierre & Miquelon Mobile	\$ 0.7380	Increase
St Vincent & The Grenadines	\$ 0.5100	Increase
Sudan	\$ 0.2860	Increase
Sudan Mobile	\$ 0.2580	Increase
Suriname	\$ 1.5460	Increase
Suriname Mobile	\$ 0.6900	Decrease
Swaziland	\$ 0.3450	Increase

Swaziland Mobile	\$ 0.3450	Increase
Sweden	\$ 0.0170	Decrease
Sweden mobile	\$ 0.1220	Increase
Switzerland	\$ 0.0220	Decrease
Switzerland mobile	\$ 0.2700	Increase
Syria Mobile	\$ 0.5670	Increase
Taiwan	\$ 0.0270	Increase
Taiwan mobile	\$ 0.1170	Decrease
Tajikistan	\$ 0.3110	Increase
Tajikistan Mobile	\$ 0.2160	Increase
Tanzania	\$ 0.5340	Increase
Thailand	\$ 0.0541	Increase
Togo	\$ 0.6830	Increase
Togo Mobile	\$ 0.6830	Increase
Tokelau	\$ 3.4000	Increase
Tonga Mobile	\$ 2.1480	Increase
Trinidad & Tobago	\$ 0.3010	Increase
Tunisia	\$ 1.2300	Increase
Tunisia Mobile	\$ 1.3820	Increase
Turkey	\$ 0.0700	Increase
Turkey mobile	\$ 0.2500	Increase
Turkmenistan	\$ 0.2160	Increase
Turkmenistan Mobile	\$ 0.2690	Increase
Turks & Caicos - Mobile	\$ 0.5000	Increase
Tuvalu	\$ 3.7700	Increase
Uganda	\$ 0.6760	Increase
Uganda Mobile	\$ 0.5230	Increase
Ukraine	\$ 0.2770	Increase
Ukraine Mobile	\$ 0.4130	Increase
United arab emirates	\$ 0.4500	Increase
United arab emirates mobile	\$ 0.4500	Increase
United Kingdom	\$ 0.0259	Increase
United Kingdom Mobile	\$ 0.2000	Increase
United Kingdom NGN	\$ 0.2000	Increase
United Kingdom NGN2	\$ 0.2000	Increase
United Kingdom NGN3	\$ 0.2000	Increase
United Kingdom NGN4	\$ 0.2000	Increase
Uruguay	\$ 0.0610	Increase
Uzbekistan	\$ 0.2540	Increase
Uzbekistan Mobile	\$ 0.2020	Increase
Vatican City	\$ 0.0379	Increase
Vietnam	\$ 0.1095	Increase
Vietnam Mobile	\$ 0.1095	Increase
Virgin Islands US	\$ 0.0390	Increase
Wallis & Futuna	\$ 1.7750	Increase
Yemen	\$ 0.2710	Increase
Yemen Mobile	\$ 0.2620	Increase

Zambia	\$ 0.5690	Increase
Zambia Mobile	\$ 0.7400	Increase
Zimbabwe	\$ 0.3620	Increase
Zimbabwe Mobile	\$ 0.7650	Increase